

ABSTRACT

Primary Area of Interest: e-Health/ Internet-based Application

Secondary Subject: Mental Health (Psychiatry)

Title: Web-based Automated Mental Health Intake System (WAMHIS)

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Abstract Narrative

Child and Adolescent Psychiatry Service at the Walter Reed Army Medical Center provides in-clinic consultation as well as telepsychiatry services for the North Atlantic Regional Medical Command. To facilitate the enrollment of new patients, an automated intake system was web enabled. Web-based Automated Mental Health Intake System (WAMHIS) will allow parents/guardians to feel less time pressure because they will have access to the forms well in advance of the initial appointment, as well as the flexibility to complete the forms at their leisure. The time that parents/guardians and patients spend in the clinic fulfilling the registration process will decrease. The result will be a drop in provider stress and parent/patient frustration, allowing for an increase in satisfaction with the overall intake process. When the parent/guardian completes the intake form online, it will allow the providers to review intake information prior to the initial appointment, as opposed to the current practice of reviewing the same intake data (collected from parents during their visit) during the initial appointment. Because of these time constraints, symptom severity measures (“pre-tests”) are often sacrificed at intake. This improved process will enhance outcomes measurement and clinical practice objectives.

Presenter Information:

COL Ryo Sook Chun, Chief, Child and Adolescent Psychiatry Services at the Walter Reed Army Medical Center, Washington, DC is a graduate of Yonsei University Medical College, Seoul, Korea. After graduation in 1968, she completed Psychiatry Residency training in Massachusetts, which lead to board certification. COL Chun is a Diplomat of the American Board of Psychiatry and Neurology and the Korean Board of Psychiatry and Neurology. An experienced researcher, Col Chun brings leadership, insight and extensive clinical experience to the Army Child & Adolescent Telepsychiatry program.